

HAVING TROUBLE SEEING IMAGES IN YOUR OUTLOOK EMAIL?

HISD recently migrated our web content management system to an external host, and some users report seeing a red X where an image should be in email messages. If you're having this issue:

- Launch Internet Explorer
- Go to **Tools** (or the gear icon on the upper right portion of your browser window)
- Click on **Internet Options**
- Click on the **Advanced** tab
- Scroll down to the **Security** section
- Deselect the box marked **Do not save encrypted pages to disk**
- Click **Apply** and then **OK**
- Relaunch Outlook

